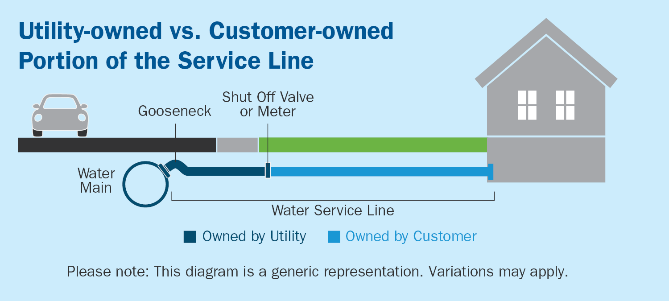
**General Website Content**

**West Virginia American Water’s Lead Service Line Replacement Program**

West Virginia American Water is committed to replacing lead and certain galvanized water service lines over the course of the next several years.Customers can visit [www.westvirginiaamwater.com/leadfacts](https://www.amwater.com/wvaw/water-quality/Lead-And-Drinking-Water/) to learn more about the program, look up their address on the interactive inventory map and review a variety of resources to better inform them about lead service lines and the company’s replacement process.

**West Virginia American Water is asking their customers to help support this initiative by locating and identifying their water service line material and submitting a short survey at** [**www.westvirginiaamwater.com/leadfacts**](https://www.amwater.com/wvaw/water-quality/Lead-And-Drinking-Water/)**.** If the service line is confirmed to be lead1, West Virginia American Water will work to have those service lines replaced in accordance with the company’s replacement plan. **During this process, customers can still use their water as they normally would, as the water provided by West Virginia American Water continues to meet state and federal water quality standards, including those set for lead.**

**To learn more about the program, please visit** [www.westvirginiaamwater.com/leadfacts](https://www.amwater.com/wvaw/water-quality/Lead-And-Drinking-Water/)**. Any questions customers may have about the program that are not answered in the website’s frequently asked questions section can be sent to the West Virginia American Water Lead Team at** [leadfreewv@amwater.com](mailto:leadfreewv@amwater.com)**.**

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**(Button should be linked to** [www.westvirginiaamwater.com/leadfacts](http://www.westvirginiaamwater.com/leadfacts))

*1Galvanized lines that follow lead piping are also eligible for the replacement program.*